

Company Personal Data Processing (Customer as Controller, Comcast as Processor)

Service(s), as applicable	Nature and Scope of Processing	Data Subjects Affected (non-exhaustive)	Categories of Personal Data Processed (non-exhaustive)	Sensitive Data	Retention Period	Subprocessors
<b>SD-WAN</b>	<p><i>Applicable to All</i></p> <p>Conveyance of communications.</p> <p>Provisioning, configuring, monitoring, reporting, and supporting the service.</p>	<p><i>Applicable to All</i></p> <p>Company's employees Company's contractors Company's customers Company's end-users General public</p>	<ul style="list-style-type: none"> <li>• Network event data</li> <li>• IP address</li> <li>• MAC address</li> <li>• Type or configuration of service</li> <li>• Authentication security tokens</li> <li>• Serial number</li> <li>• CPNI</li> </ul>	<p><i>Applicable to All</i></p> <p>Unless data exporter or its users use the services to transmit or store Sensitive Personal Data, data importer does not process Sensitive Personal Data.</p>	<p><i>Applicable to All</i></p> <p>Comcast will process Personal Data for the duration of the underlying Agreement pursuant to which it is providing the service(s).</p>	<p><i>Applicable to All</i></p> <p>Transfers to Subprocessors comprise the same categories of Data Subjects and Personal Data, and duration. The Subprocessors provide services to Comcast in connection with delivery of Services. The current list of Subprocessors is available at <a href="http://business.comcast.com/privacy">business.comcast.com/privacy</a>.</p>
<b>Router</b>			<ul style="list-style-type: none"> <li>• Network event data</li> <li>• IP address</li> <li>• MAC address</li> <li>• Type or configuration of service</li> </ul>			
<b>VPN</b>			<ul style="list-style-type: none"> <li>• Network event data</li> <li>• IP address</li> <li>• MAC address</li> <li>• Type or configuration of service</li> </ul>			
<b>Firewall</b>			<ul style="list-style-type: none"> <li>• Network event data</li> <li>• Quality of service use</li> <li>• Type or configuration of service</li> <li>• Service configuration information</li> <li>• Application usage and activity data</li> <li>• Location of service</li> <li>• Serial number</li> <li>• IP address</li> <li>• MAC address</li> <li>• CPNI</li> </ul>			
<b>Wireless / LTE</b>			<ul style="list-style-type: none"> <li>• Network event data</li> <li>• IP address</li> <li>• MAC address</li> <li>• Type or configuration of service</li> <li>• Authentication security tokens</li> <li>• Serial number</li> <li>• MAC address</li> <li>• CPNI</li> <li>• Public Wi-Fi user data</li> <li>• Network performance</li> <li>• Connected to</li> <li>• First/last seen</li> <li>• Manufacturer</li> <li>• Device type</li> </ul>			
<b>Wi-Fi</b>			<ul style="list-style-type: none"> <li>• Network event data</li> <li>• IP address</li> <li>• MAC address</li> <li>• Type or configuration of service</li> <li>• Authentication security tokens</li> <li>• Serial number</li> <li>• MAC address</li> <li>• CPNI</li> <li>• Public Wi-Fi user data</li> <li>• Network performance</li> <li>• Connected to</li> <li>• First/last seen</li> <li>• Manufacturer</li> <li>• Device type</li> </ul>			

Global DPA Appendix 1: Description of the Parties' Personal Data Processing Activities – Comcast Business

Service(s), as applicable	Nature and Scope of Processing	Data Subjects Affected (non-exhaustive)	Categories of Personal Data Processed (non-exhaustive)	Sensitive Data	Retention Period	Subprocessors
			<ul style="list-style-type: none"> <li>• Operating system</li> <li>• Port</li> <li>• Recent SSID</li> <li>• Usage</li> <li>• Username</li> </ul>			
UTM			<i>Traffic Data</i> <ul style="list-style-type: none"> <li>• applianceName</li> <li>• tenantName</li> <li>• flowId</li> <li>• flowCookie</li> <li>• appld</li> <li>• eventType</li> <li>• tenantId</li> <li>• urlCategory</li> <li>• applianceId</li> <li>• sslSessionLog</li> <li>• serverAddress</li> <li>• domainName,</li> <li>• proxyType</li> <li>• fromCountry</li> <li>• fromUser</li> </ul>			
Voice			<ul style="list-style-type: none"> <li>• Call detail records</li> <li>• Voicemail</li> <li>• IP address</li> <li>• MAC address</li> <li>• Account number</li> <li>• Username and password</li> <li>• Authentication security tokens</li> <li>• CPNI</li> <li>• Service configuration information</li> <li>• Usage and activity data</li> <li>• Location</li> </ul>			

**Comcast Personal Data Processing (Customer as Controller, Comcast as Controller)**

Service(s), as applicable	Nature and Scope of Processing	Data Subjects Affected (non-exhaustive)	Categories of Personal Data Processed (non-exhaustive)	Sensitive Data	Retention Period	Subprocessors
<b>SD-WAN Wireless/LTE</b>	Conveyance of communications.  Provisioning, configuring, monitoring, reporting, and supporting the service.	Conveyance of communications.  Provisioning, configuring, monitoring, reporting, and supporting the service.	<ul style="list-style-type: none"> <li>• Network event data</li> <li>• Quality of service use</li> <li>• IP address</li> <li>• MAC address</li> <li>• Type or configuration of service</li> <li>• Authentication security tokens</li> <li>• Serial number</li> <li>• CPNI</li> <li>• Service configuration information</li> <li>• Application usage and activity data</li> <li>• Location of service</li> </ul>	Unless data exporter or its users use the services to transmit or store Sensitive Personal Data, data importer does not process Sensitive Personal Data.	Comcast will process Personal Data for the duration of the underlying Agreement pursuant to which it is providing the service(s).	<i>Not Applicable</i>
<b>All Services</b>	U.S. customer account management and customer service.  Non-U.S. location connectivity and hardware install / configuration.  Enterprise Access Customer (EAC) Registration.	Company's employees Company's contractors	<ul style="list-style-type: none"> <li>• First and last name</li> <li>• Business email address</li> <li>• Business phone number</li> </ul> <ul style="list-style-type: none"> <li>• First and last name</li> <li>• Business email address</li> <li>• Business phone number</li> <li>• Business service address</li> <li>•</li> </ul> <ul style="list-style-type: none"> <li>• First and last name</li> <li>• Email address</li> <li>• Password</li> <li>• Mobile telephone number</li> <li>• Job title</li> </ul>	<i>Applicable to All</i>  None	<i>Applicable to All</i>  Comcast will process Personal Data for as long as necessary based on business and legal requirements, including after customer no longer subscribes to the Services.	<i>Not Applicable</i>

**SCCs Annex A – Details of the Transfer; Annex I of the SCCs**

<b>Module</b>	Module 1: Customer as Controller, Comcast as Controller Module 2: Customer as Controller, Comcast as Processor
<b>Data exporter</b>	The Customer as specified within the underlying Agreement.
<b>Data importer(s)</b>	The entity referred to as Comcast within the underlying Agreement.

Global DPA Appendix 1: Description of the Parties' Personal Data Processing Activities – Comcast Business

<b>Nature and Purpose of the Processing</b>	Please see Appendix 1.
<b>Data Subjects Affected</b>	Please see Appendix 1.
<b>Categories of Personal Data Processed</b>	Please see Appendix 1.
<b>Frequency of the transfer</b>	Continuous
<b>Period for which the Personal Data will be Retained</b>	Please see Appendix 1.
<b>For Transfers to Subprocessors, Subject Matter, Nature and Duration of the Processing</b>	Please see Appendix 1.
<b>Competent supervisory authority</b>	It is the competent supervisory authority/ies in accordance with Clause 13 with responsibility for ensuring compliance by the data exporter.